

Qualities of a Good and Bad Steward (60 minutes)

Materials needed: Flip Chart/Markers/Tape/Dot stickers

- Divide class in half.
- Have half of the group brainstorm a list of GOOD steward qualities and have the other half brainstorm a list of BAD steward qualities (*15 minutes*)
- Students will then report their lists to the group and the instructor will write the ideas on a flipchart. Once the group with the GOOD list finishes, ask the group with the BAD list if they have other ideas (and vice versa). (*30 minutes*)
 - o **Good:** honest; good listener; good follow through; responsible; ability to resolve conflict; recognized as a good problem solver; honesty; credibility and integrity; assertive and decisive; ability to deliver the tough (even if sometimes unpopular) news. Recognized and respected for possessing a strong work ethic; commitment to the principles of justice; equality; security; fairness and democracy. Open; friendly and approachable with a willingness and desire to help. People oriented; compassionate and understanding; who are able to develop a rapport with the members; make them feel comfortable and provide them with supportive encouragement. Well-developed verbal and written communication skills; thorough and well organized; well-developed listening skills; the ability and willingness to give your undivided attention. Positive; motivated; enthusiastic and energized supporter (and promoter) of the Union.
 - o **Bad:** Fail to represent fairly; make backroom deals; overpromise/do not manage expectations; fail to meet/speak with new workers; miss deadlines; fail to file a grievance; meet with management alone; fail to get settlements in writing; fail to publicize victories; fail to organize.

Dot stickers: Give each member three stickers and ask them what they consider the most important of the good qualities and put a sticker on that quality. See which qualities get the most stickers and talk about why those are good steward traits at your Local/workplace. (*15 minutes*)